



How to Order a Myson Towel Warmer

- Models with an "S" next to their price are "In-stock" and are available for next day shipment. All other models are European Special Order "ESO" and require additional lead time for delivery.
- Please either fax your order to 1-802-654-7022 or email it to orders@mysoninc.com
- Be sure that you have the proper model #, towel warmer finish, and corresponding pricing on your Purchase Order. Always check current pricing which is available on our website at MysonInc.com before quoting your customer.
- Make certain that the appropriate contact person at your company and his/her telephone, fax #, and/or email address are listed on the Purchase Order. This information will be helpful in cases of incorrect pricing, clarification of items on the order, and to make certain that the order acknowledgements get to the correct person.
- If the Purchase Order is being shipped to a business address please make sure that the name of the business and not just the name of the Individual it is going to is provided to us.
- The shipping address must be clear and correct on the Purchase Order.
- Consignee telephone # must be provided for residential drop ships and for ANY truck shipments.
- Note how you would like us to handle backorder issues should they arise. Would you prefer that we ship and backorder, or hold the order to ship complete when all items are in stock?
- We Ship via FedEx Ground or a Trucking Company of our choice using Express. For smaller packages, you may request FedEx 2-day, FedEx Standard Overnight, or FedEx Priority Overnight at additional cost. Should you wish to use your own carrier through a Third Party Consignee Billing Account, this must be indicated on your Purchase Order, and your Account # with said carrier needs to be provided to us.

Electric Model Towel Warmers

- European, Contemporary and Classic Towel Warmers all come with the Tube Wire Kit on the lower right side.
- Gem Series Towel Warmers all come with a white coiled cord and plug. Gem Series Models WPRL08 & 10 have Hard Wire Kit available which must be purchased as an option.
- Please refer to product literature for overall dimensions of towel warmer.
- Note that all of our Electric Towel Warmer models are shipped with mounting hardware & fixing screws.

Hydronic Model Towel Warmers

- All Hydronic Towel Warmers require Valves and Sleeve Kits to be purchased as a separate line item.
- Note that all of our Hydronic Towel Warmer Models are shipped with mounting hardware, fixing screws and vent key.
- Please refer to product literature for overall dimensions of towel warmer.

IMPORTANT INFORMATION for HYDRONIC TOWEL WARMER INSTALLATIONS

- Brass constructed towel warmers may be used in an OPEN (i.e. Domestic Hot Water) System in all states except California and Vermont. Myson brass constructed hydronic Towel Warmers DO NOT MEET the applicable standards for lead content in CA & VT and therefore they may not be installed on potable water systems in either state. Aggressive water may affect brass towel warmers adversely and it is recommended that if this condition occurs that a stainless steel or electric towel warmer be used.
- Stainless steel constructed towel warmers may be used in an OPEN (i.e. Domestic Hot Water) System in all states.
- Steel constructed towel warmers MUST BE USED on a CLOSED SYSTEM.